# Dispatch Communication Solution

#### **SMARTPTT IN SCHOOLS**

Atlanta Public Schools Blaine County School District Cherry Creek School District

Effingham County, GA BOE Santa Ana USD

DO YOU KNOW WHERE YOUR BUSES ARE AND WHERE THEY'VE BEEN? DO YOU HAVE RADIO DISCIPLINE PROBLEMS WITH RADIO USERS? DO YOU HAVE INTEROPERABILITY WITH PUBLIC SAFETY AGENCIES?

#### MANAGE THE FLEET AND PROTECT STUDENTS ON THEIR WAY TO SCHOOL

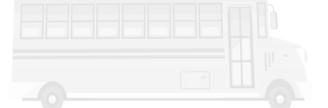
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Ensure school buses adhere to assigned routes and bus drivers are letting students off at authorized stops. SmartPTT can let the dispatcher know if an unauthorized stop is made or in case of a route deviation.

Excessive idling wastes gas and causes additional wear and tear on the vehicles. SmartPTT's reporting can let dispatchers know if the buses are idling unnecessarily.

When bus drivers need to talk to dispatch, they can send dispatch a «Request to Talk» text message. The dispatcher then calls the driver when available. Dispatchers can take over the radio channel from or disable radios of radio system abusers.



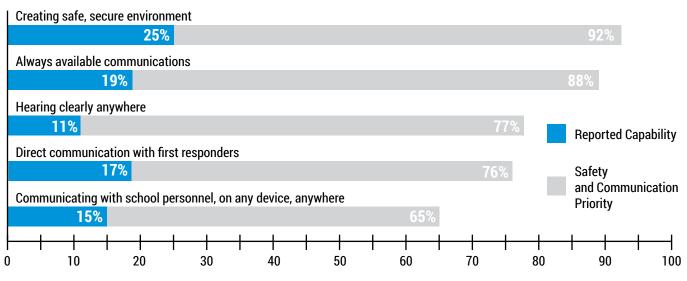


#### INTEROPERATE WITH PUBLIC SAFETY AGENCIES WHEN AN INCIDENT OCCURS

When an incident occurs on school grounds and law enforcement comes onsite, it is important for school security and administrators to have radio communications with law enforcement.

SmartPTT supports donor radios such as P25, so the dispatcher can "patch" the school's MOTOTRBO radio system to the law enforcement's P25 radio system. This helps provide seamless communications with law enforcement to prevent delays or communication failures.

#### THE DISCONNECT: school priorities vs school capabilities



#### SOURCES:

1. The Role of Technology in Improving K-12 School Safety (2016) The Rand Corporation, the Police Executive Research Forum, RTI International, and the University of Denver

#### 2. MSI 2017 US EDUCATION SURVEY

### ENSURE STAFF SAFETY & MANAGE EFFICIENCY

The safety of staff and their work efficiency is important for any school district. Using the emergency functions of the MOTOTRBO radio can alert the dispatcher that a security officer or a maintenance technician is in distress. The dispatcher can easily identify who is in trouble and where they are located.

The voice and event logs can be used to investigate the response to an emergency or to ensure that staff accomplished tasks in a timely manner. Additionally, Rules & Alerts can be used to notify dispatch of staff inactivity or entry/exit from off-limits locations.

### **SMARTPTT CORE CAPABILITIES**

RA	DIO

RADIU DISPATCH



TEXT MESSAGES



RULES AND ALERTS



EVENT LOGGING

JOB TICKETING







FLEET MANAGEMENT



CUSTOM

CONSOLE

### DISPATCHER ACCESS TO VIDEO SURVEILLANCE



When a security officer or other staff has an emergency, getting an understanding of the emergency quickly is of utmost importance. With SmartPTT's integration to Avigilon's video management software, the dispatcher can click on a camera icon placed on the GPS map, which will bring up the video feed from that camera in the dispatch client software. This enables the dispatcher to quickly get an understanding of the emergency and how to respond.

### **SMARTPTT OPTIONAL CAPABILITIES**



VOICE RECORDING



WEB CLIENT



GPS TRACKING



SMARTPTT MOBILE



INDOOR TRACKING



MONITORING



MAN DOWN



DIRECT IP CONNECTION



SCADA



RADIO NETWORK BRIDGING



IP CAMERA SUPPORT

#### GET MORE STAFF CONNECTED USING THE SMARTPTT MOBILE APP

Adding more radios to your radio system can be costly. SmartPTT Mobile is a cost-effective solution to add users to the radio system without a lot of costs by using existing smartphones. With access to Wi-Fi, LTE, or 4G networks staff members will be able to communicate to other radios, mobile app users, or groups while on school grounds or at home.



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